Forest County

Locally Developed, Coordinated Public Transit-Human Service Transportation Plan 2019 - 2023



Facilitated By: North Central Wisconsin Regional Planning Commission

Forest County Locally Developed Coordinated Public Transit-Human Services Transportation Plan 2019-2023

prepared for:

Forest County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

August 31, 2018

This plan was prepared for Forest County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION 210 MCCLELLAN STREET, SUITE 210 WAUSAU, WI 54403



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INTRODUCTION-WHY COORDINATION?

Transportation is among the most requested support service for seniors and individuals with disabilities. It allows individuals to remain in a community setting and avoid costly institutional care. Access to transportation is vital to meeting basic needs such as errands, nutrition, medical appointments and for other social, family and religious purposes.

Yet, resources and capacity to provide this critical service are limited. In the current fiscal environment of ever increasing budget constraints compounded by levy limits, local governments struggle to provide adequate funding to meet the needs. Coordinated planning provides an opportunity to bring interested parties together to discuss ways to enhance the mobility of seniors and individuals with disabilities such as creating or improving efficiencies through coordination of services. However, one meeting every 5-years is not enough. Local leadership is needed to maintain positive momentum.

Experience shows that one of the most effective tools in promoting and developing coordinated transportation services is an active coordination committee that meets regularly, has an active, comprehensive membership, and is charged with a clear mission. Because coordination requires working with a variety of funding sources and transportation programs to improve service delivery, it is logical that meeting regularly and working together will lead to coordination success. While different models exist, the key characteristics of a successful coordination committee include regular ongoing meetings, commitments from participants, at least one champion for coordination and a clear process for developing an action plan to address unmet needs and service duplications. In Wisconsin, while some existing coordination committees have been less inclusive than others, nearly all have been able to improve some aspect of their local transportation services.

OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, FAST Act (Fixing America's Surface Transportation). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2013 and are due to be updated for 2019. It is important to note that under previous Federal legislation (see MAP-21), the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the "traditional" 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to October 15, 2018 and will be for grant years 2019 - 2023.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers, and members of the public, including persons with disabilities, elderly, low-income individuals and advocates of these groups.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying minimum reporting-requirements as identified by WisDOT. Additional tools and information for Locally Developed, Coordinated Public Transit Human Services Transportation Plans is available on the Wisconsin Department of Transportation website at: https://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx.

OUTLINE OF COORDINATED PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of the 2013 coordinated plans, the NCWRPC developed a planning process for the 2018 coordinated transportation plans as outlined below:

I. Plan for Planning

- A. WisDOT MPO/RPC Director's Meeting Briefing
- B. WisDOT Coordinated Planning Resources (webpage)
- C. NCWRPC Planning Process Established

II. County Contact

- A. WisDOT Outreach to Counties
- B. NCWRPC Contact with 2013 "Plan Keeper"
 - 1. Confirm "Plan Keeper" Status
 - 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2013 Stakeholder List
- B. County to Identify/Invite Users and Provide Transportation
- IV. Notification of Planning Meeting
 - A. Invitations Distributed to Stakeholder List
 - B. Flyer Provided to County for Posting and Distribution
 - C. Encouragement of Website and Social Media Posts
 - D. Notice Placed in Local Newspaper
- V. Public / Stakeholder Options for Participation / Comment
 - A. Email / U.S. Mail
 - B. Meeting Attendance

- VI. Planning Meeting
 - A. Welcome and Introductions
 - B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Review Transit Assistance Programs
 - C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2013 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
 - D. Identify Strategies and Actions to Address Needs and Gaps
 - 1. Review 2013 Coordinated Plan
 - 2. Brainstorm Strategies and Actions
 - E. Prioritize Strategies and Actions
 - F. Wrap-up
 - 1. Plan Approval
 - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT via BlackCat Grants Management System

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATED PLAN

Meeting Format

On June 26, 2018, Forest County transportation stakeholders met at the Forest County Courthouse in Crandon to build their locally developed coordinated plan. Meeting documentation is included in APPENDIX A. Approximately 12 transportation stakeholders attended this meeting. Many more were invited including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of FAST Act and funding program background material, county transportation services inventory, county demographic information, and the gaps & needs and coordinated strategies sections of the county's 2013 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's coordinated plans webpage was provided to give participants additional information and resources on coordinated transportation planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service gaps & needs and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting for their three most important items listed. Refer to the sections titled *Service Gaps and Needs* & *Strategies to Address Transportation Gaps and Needs in Forest County*, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the June 26 meeting included 29 individuals, see APPENDIX B. Approximately 12 people attended the planning meeting as follows:

Forest County 2018 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	<u>Role</u>
Larry Berg	County-Board, Veterans & Aging	Elected Official
Robert Koplien	Forest County Veterans Service	Service Provider/Advocate
Denise Larson	CIL New Freedom Transportation	Service Provider
Bob Shepherd	Forest Co. Commission on Aging Vice C	hair
Michelle Berdan	Forest County Potawatomi	Service Provider
Wade Deverneu	Forest County Potawatomi	Transit Manager
Jill Kettlewell	Forest County Board, Aging	Elected Official
Jean Jungwirth	Forest County Office On Aging	Volunteer
Tammy Queen	Forest County Office On Aging	Service Provider
Karalyn Peterson	MILC	Disability Advocate
Jody Jensen	Forest County Dept. of Social Services	Human Services Provider
Dorothy Kegley	The Forest Republican	News Paper Reporter

Keeper of the Plan

The Forest County Office On Aging will be the designated keeper of the plan. Tammy Queen, County Aging Director, will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Forest County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Forest County:

- Can't get volunteer drivers.
- Difficult to get people to use the buses.
- Sporadic use of service/issues with consistency of use.
- Lack of service in certain areas.
- Time and cost for service to remote areas.
- "Difficult to get the word out..." Need more promotion of transportation services available so that more people are aware of available transportation options.
- Lack of weekend service (i.e. church).

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2019 through 2023. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified. Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

	Fo	rest County 5-year Transportation Coordinated Strategies, 2019 - 2023
Prio	rity	
Rank	Score	
1.	21	Support / Coordinate with Regional Volunteer Driver Program to reinforce local program and fill in gaps in service. Actions:
		 Work with Center for Independent Living for Western Wisconsin (aka CIL) to determine how to best integrate expansion of CIL's Regional Volunteer Driver Program into Forest County Transportation Program.
2.	12	Continue to develop and expand coordination between county and tribal transportation programs.
3.	11	Maintain and expand existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate.
		Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.

- Continue to apply for 5310 Capital Grants to maintain and expand the human services transportation vehicle fleet within Forest County.

- Explore ways to increase number of volunteer drivers available to the program.

- 4. 6 Work with volunteer drivers regarding providing for some of the service gaps (i.e. weekends).
- 5. 0 Conduct county-wide human services transit needs assessment to gain better understanding of the current unmet need for transportation services throughout the county and how to better focus efforts to meet those needs.

Actions:

- Utilize 85.21 grant funding for match to apply for 5304 discretionary planning funds.

6. 0 Explore RSVP (Retired Senior Volunteer Program) for area, possibly including adjacent counties and tribes.

UPDATING / AMENDING THE COORDINATED PLAN

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

APPROVAL OF 2019 - 2023 FOREST COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Jill Kettlewell, seconded by Robert Koplien, the 2019 - 2023 Forest County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

APPENDIX A

Meeting Documentation

NCWRPC - Forest County Coordinated Public Transit - Human Services Transportation Plan Development Meeting - June 26, 2018

1.	/ Name	Representing	Role (Service Provider, User, etc.)
1	Larry Berg	Found County Pets.	
2	Robert Kopling	Forest Country .	Veteran Services CVSD
3	Denise Larson	New freedom Transportation Center for Independent Living WI	· C
4	BOB SHEPHERD	CITIZENS	CITIZENS
5	Michelle Berdan	Forest Cty, Potawatom	Capital + Community Prostet
6	WADE DEVENDEY	FOP Avia NO	Fleet/TRANS it MANAYER
7	Juli Zraan	Forest Corintin Bisti	agine Comm.
8	Jefan Janpuirth	volunteer	COA, Forest County
9 (Jammy Queen	Aging Durudon	COA
10	Karaly A Peterson	MILC	Alberte Coordinator
11) ody Jensen	Forest County DSS	Director
12	Dirothy Keden	Fred Republic	Reperla "epiter"
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FOREST COUNTY

2019 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN MEETING

JUNE 26, 2018

AGENDA

- I. WELCOME AND INTRODUCTIONS
- II. PURPOSE OF MEETING and BACKGROUND
- III. IDENTIFICATION OF SERVICE NEEDS AND GAPS
 - A. Review of Demographic Data
 - B. Review of Service Inventory
- IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS

* Based on consideration of resources, time and feasibility.

- V. WRAP-UP
 - A. Plan Approval
 - B. Meeting Evaluation

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

http://wisconsindot.gov/Pages/doing-bus/local-gov/astncepgms/transit/compliance/coord.aspx

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403Telephone: (715) 849-5510Fax: (715) 849-5110Web Page: www.ncwrpc.orgEmail: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE:	June 1, 2018
ТО:	Parties with interest in Human Services Transportation in Forest County
FROM:	Darryl L. Landeau, AICP
RE:	Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE:	June 26, 2018
TIME:	1:30 pm
LOCATION:	Forest County Courthouse
	County Boardroom
	200 East Madison Street, Crandon

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Forest County on Tuesday, June 26 beginning at 1:30 P.M. The meeting will take place at the Forest County Courthouse in the County Boardroom, 200 East Madison Street in Crandon. This meeting will include an assessment of human services transportation needs and gaps within Forest County and identification of strategies to address these issues with emphasis on improving service coordination. *Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.*

If you have questions regarding this meeting, please contact me at <u>dlandeau@ncwrpc.org</u> or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact the Forest County Office on Aging at 715-478-3256.

BACKGROUND ON MEETING

The federal surface transportation program requires applicants for the Elderly and Disabled Transportation Program (5310) grants, as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with federal requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Forest County.

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FOREST COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Forest County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Forest County.

DATE:	June 26, 2018
TIME:	1:30 PM

LOCATION: Forest County Courthouse County Boardroom 200 East Madison Street, Crandon

For transportation assistance or other accommodations, please contact the Forest County Office on Aging at (715) 478-3256. *Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.* For information about the meeting contact NCWRPC at 715-849-5510

or email staff@ncwrpc.org.

RECEIVED

JUN 7 8. 2018 -

Arlet Steel and stories and some of the

- June 26 meeting
 - Jun 22, 2018 at 10:05:24 AM
 - arsteel2@frontiernet.net

SOUTH DESIGNAL VALUES AND A STATISTICS

To : Tammy Queen, Director of Forest Co Office on Aging, commission members, and NCWRPC

Because family commitments on June 26 will not allow me to attend the meeting on assessing transportation needs for elderly and disabled, I am taking this means of providing input on this very important subject.

As a Forest County resident for over 50 years who is now in the 80+ age bracket, I am more and more aware of the dilemma many of my peers face in trying to maintain their independence.

As everyone in this rural area knows, our lifestyles and our independence are directly tied to our having readily available transportation. Most of us have relied on personal vehicles to get us around but as age and infirmity progress and our resources dwindle, we face the loss of our ability and privilege to drive. This is one of the main concerns I see in friends in this age group as well as younger people with disabilities either temporary or long term.

Forest County is small in numbers but large in the percentage of elderly and the percentage will continue to grow.

The more fortunate have family or friends willing and available to provide transportation for medical appointments and emergencies. Many don't have even that option.

The elderly bus is available on a limited schedule but what if your doctor doesn't have appointments when you are able to ride the bus? What if you need groceries on a day there is no bus service to the store? What if you'd like to get together with friends for an afternoon to visit and play cards but none of you drive anymore?

What if you'd love to go to church but don't want to ask someone to

take you because you don't want to impose? The list goes on. If we are serious about meeting the needs of our elderly and disabled, we need to think creatively, communicate effectively and be willing to advocate for services that are consistently available, accessible to all who need them, and affordable. As a new member of Forest County Commission on Aging I hope to be part of a solution that helps our citizens remain active, productive and independent as long as possible.

Transportation is a key we can use to this end.

Thank you. Arlet Steel

arlet.steel@yahoo.com 715-622-0124

Sent from my iPhone

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Patricia Valley, Clerk Town of Freedom WNAXLP

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Notice of Elderly and Disabled Transportation Public Meeting

Robin M. Mooren, Rockin Robin's, 6423 State Hwy 52,

Loraine Bailey, Frans Windfall, 6424 State Hwy. 52, Wabeno

Todd Veeser, Veeser's Wild Rose, 2495 County Road W, Wabeno WI 54566

A county meeting will be held on Tuesday, June 26 beginning at 1:30 p.m. at the Forest County Courthouse, Boardroom, 200 East Madison Street, Crandon to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Forest County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in writing may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau, WI 54403 or email to staff@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the Forest County Aging Office at (715) 478-3256. The meeting location is accessible.

APPENDIX B

Meeting Invitation List

Tammy Queen, Director Forest Co. Office on Aging 200 East Madison Street Crandon, WI 54520

Forest Co. Potawatomi Elder Serv. 5456 Kak Yot Lane Crandon, WI 54520

Lawrence Berg, Chair Forest Co. Aging Committee 500 N. Prospect Avenue Crandon, WI 54520

Carrie Porter GWAAR 1414 MacArthur Rd, Suite A Madison, WI 53714

Paul Newton, Administrator The Bay at Nu-Roc 3576A Nu Roc Lane Laona, WI 54541

School District of Crandon 9750 US Hwy 8 West Crandon, WI 54520

Denise Larson CIL Wisconsin Partnership 2920 Schneider Ave SE Menomonie, WI 54751

Joel Koll Maplewood Villa CBRF 9343 State Highway 101 Armstrong Creek, WI 54103

Northwoods Mobility Services 9548 Boehm Dr. Hazelhurst, WI 54531

Jodi Stamper Ascension Medical Group 400 W. Glenn Crandon, WI 54520 Jody Jensen Forest Co. Social Services 200 East Madison Street Crandon, WI 54520

Sokaogon-Chippewa Elder Services 3154 State Hwy 55 Crandon, WI 54520

Midstate Independent Living Consultants, Inc. 3262 Church Street, Suite 1 Stevens Point, WI 54481

Dan Idzikowski Disability Rights WI 131 W. Wilson Street, Suite 700 Madison, WI 53703

Rebecca Kuehl Inclusa, Inc. Family Care MCO 1200 Lakeview Dr, Ste 100 Wausau, WI 54403

NEWCAP 212 North Lake Avenue Crandon, WI 54501

Tonja Fischer, Area Administrator WI DCF Northern Region 2187 N. Stevens St., Ste C Rhinelander, WI 54501

Janet Weber ADRC of the Northwoods 300A S Lake St Crandon, WI 54520

VSO Transportation Services PO Box 400 Rhinelander, WI 54501 Tom Tallier, Chair Forest Co. Brd. 200 E Madison Ave. Crandon, Wisconsin 54520

Robert Koplien, Director Forest Co. Veterans Service 200 E. Madison St. Crandon, WI 54520

Karalyn Peterson, Res. Coordinator MILC, Inc. 3262 Church St. Stevens Point, WI 54481

Patricia Noland, Director WDA 6 Division of Vocational Rehabilitation 364 Grand Avenue Wausau, WI 54403

Julie Boettge Lakeland Care, Inc. Family Care MCO N6654 Rolling Meadows Dr. Fond du Lac, WI 54937

NEWCAP 1201 Main Street Oconto, WI 54153-1541

Dawn Winquist, Area Coordinator WI DHS Northern Region 2187 N. Stevens St., Ste C Rhinelander, WI 54501

Lakes Mobility Service PO Box 36 Rhinelander, WI 54501

Michelle Berdan FCP Community Projects Coord'r PO Box 340 Crandon, WI 54520

Julie Deaton Headwaters Inc. PO Box 618 Rhinelander, WI 54501

APPENDIX C

Meeting Evaluation Forms

(2019-2023) Coordinated Planning Meeting

County/Region:	FOREST Co.	
Date:	6/26/18	
Facilitator(s):	Darrye Lower	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.		ngly ree	Agree	Strongly Disagree		Don't Know
1.			2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	(2)	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	(2)	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	(6)
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	8
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions		1.11.00				1.00
9.	Facilitator was knowledgeable about the meeting process.	C	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: _ too much _ about right _ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

cation! The expendented finance

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

(2019-2023) Coordinated Planning Meeting

County/Region:	forest	
Date:	6-26-2018	
Facilitator(s):	Darell	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Seneral Meeting Questions Stron			Agree	Strongly Disagree		Don't Know	
1.	The information covered in the group discussions, examples and explanations was understandable.	Ð	2	3	4	5	6	
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6	
3.	Participants at the meeting were from a broad stakeholder group.	Ø	2	3	4	5	6	
4.	The county/region's prioritized action plan is comprehensive and realistic.	9	2	3	4	5	6	
5.	The county/region has a working coordination team.	1	2	3	4	5	6	
6.	The previous coordination plan has been implemented.	1	,2	3	(4)	5	6	
7.	Developing the prioritized action plan was meaningful and valuable.	0	2	3	4	5	6	
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6	
	Facilitator Questions	1-						
9.	Facilitator was knowledgeable about the meeting process.	67/	2	3	4	5	6	
10,	The information was presented in a clear, logical format.	(1)	2	3	4	5	6	

10. The time allotted for the meeting was: __ too much __/about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Coordination "programs

NA

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, please put me email lists! Mance Laws indicate your availability.

(2019-2023) Coordinated Planning Meeting

County/Region:	Forest
Date:	10/26/18
Facilitator(s):	Deccell

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.		rongly Agree	Agree	Strongly Disagree		Don't Know
1.			2	(3)	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2) 3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	(1) 2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	Ì	3	4	5	6
5.	The county/region has a working coordination team.	1	2	(3)	4	5	6
6.	The previous coordination plan has been implemented.	1	2	(3)	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	(2)	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
1.4	Facilitator Questions	1 d	n			T I	
9.	Facilitator was knowledgeable about the meeting process. Some more	1001	5 (2) 3	4	5	6
10.	The information was presented in a clear, logical format.	Pro 1	2	(3)	4	5	6

10. The time allotted for the meeting was: $_$ too much \nearrow about right $_$ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

(2019-2023) Coordinated Planning Meeting

County/Region:	Forest	
Date:	6-26-18	
Facilitator(s):	Zandeev	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.		ngly ree	Agree	Strongly Disagree		Don' Know	
1.			2	3	4	5	6	
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6	
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	3	6	
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	3	6	
5.	The county/region has a working coordination team.	1	2	3	4	5	6	
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6	
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6	
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6	
	Facilitator Questions		1					
9.	Facilitator was knowledgeable about the meeting process. 5 00 2000	1	2	3	(4)	5	6	
10.	The information was presented in a clear, logical format.	1	2	(3)	4	5	6	

10. The time allotted for the meeting was: _ too much _ about right) not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

(2019-2023) Coordinated Planning Meeting

County/Region:	Forest
Date:	6/210/18
Facilitator(s):	Darry Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.		Strongly Agree		Strongly Disagree		Don't Know
1,			2	3	4 5		6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	O	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1.	2	3	4	5	6
5.	The county/region has a working coordination team.	O	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	0	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	C	2	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	0	2	3	4	5	6
10.	The information was presented in a clear, logical format.	C	2	3	4	5	6

10. The time allotted for the meeting was: _____ too much __about right __ not enough

12. List any information or meeting content you felt was omitted or needed further clarification. . I think some ppivere longuesed w/ the difference between MB & County transportation

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

(2019-2023) Coordinated Planning Meeting

County/Region:	Forest County
Date:	6.26.18
Facilitator(s):	Darryl Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions		ngly ree	Agree	Stro Disa	ngly gree	Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	(2)	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	(3)	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	(6)
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	1	2	(3)	4	5	6
10.	The information was presented in a clear, logical format.	1	2	(3)	4	5	6

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10. The time allotted for the meeting was: _ too much 🖄 about right _ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

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13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

(2019-2023) Coordinated Planning Meeting

County/Region:	forest	
Date:	6/20/18	
Facilitator(s):	Danul	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

T	General Meeting Questions	Stron		Agree		ngly gree	Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	0	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.		2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	(\mathcal{D})	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	(1)	2	3	4	5	6
6.	The previous coordination plan has been implemented.	(1)	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions					gree 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	
9.	Facilitator was knowledgeable about the meeting process.	C	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1) 2	3	4	5	6

10. The time allotted for the meeting was: _ too much Labout right _ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

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12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

(2019-2023) Coordinated Planning Meeting

County/Region:	Daryol	
Date:	6-26-18	
Facilitator(s):	€-C	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions		ngly ree	Agree		ngly gree	Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	(3)	4	5	6
6.	The previous coordination plan has been implemented.	1	2	(3)	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: _ too much _about right _ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. $\sqrt{e} \zeta$

(2019-2023) Coordinated Planning Meeting

County/Region:	- Tocest County	
Date:	. ,	
Facilitator(s):	Danill	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions		ngly ree	Agree	Stro Disa	ngly gree	Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The previous coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	1	2	(3)	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: $_$ too much χ about right $_$ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Prioritazing weeds Possible notecteris

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

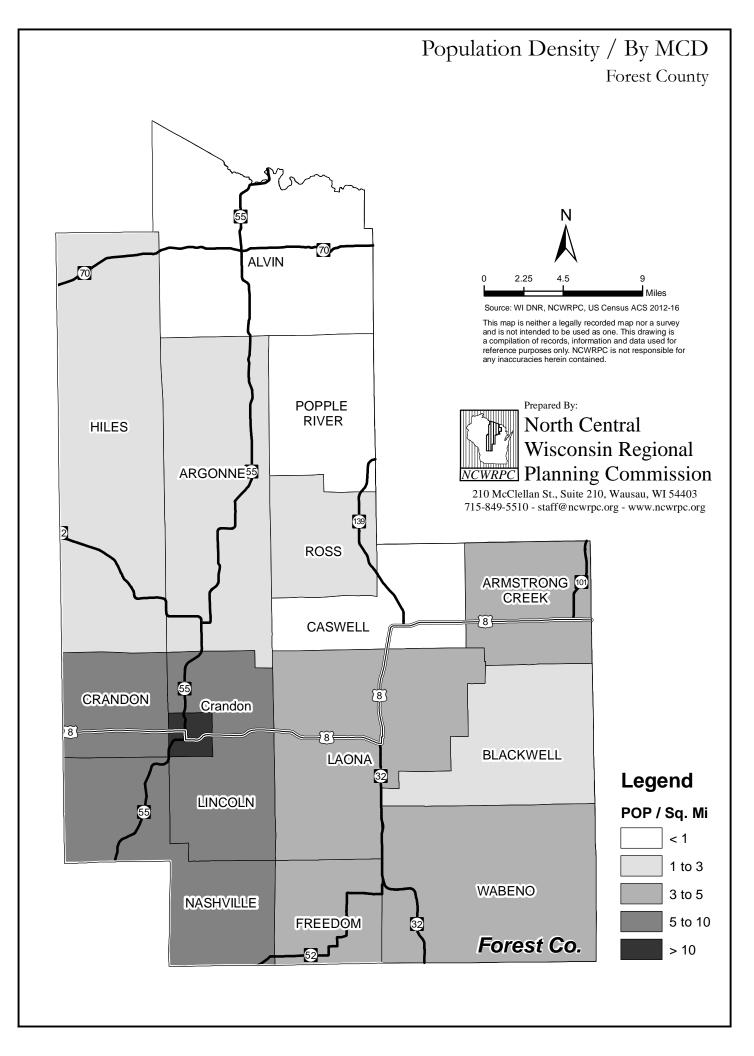
APPENDIX D

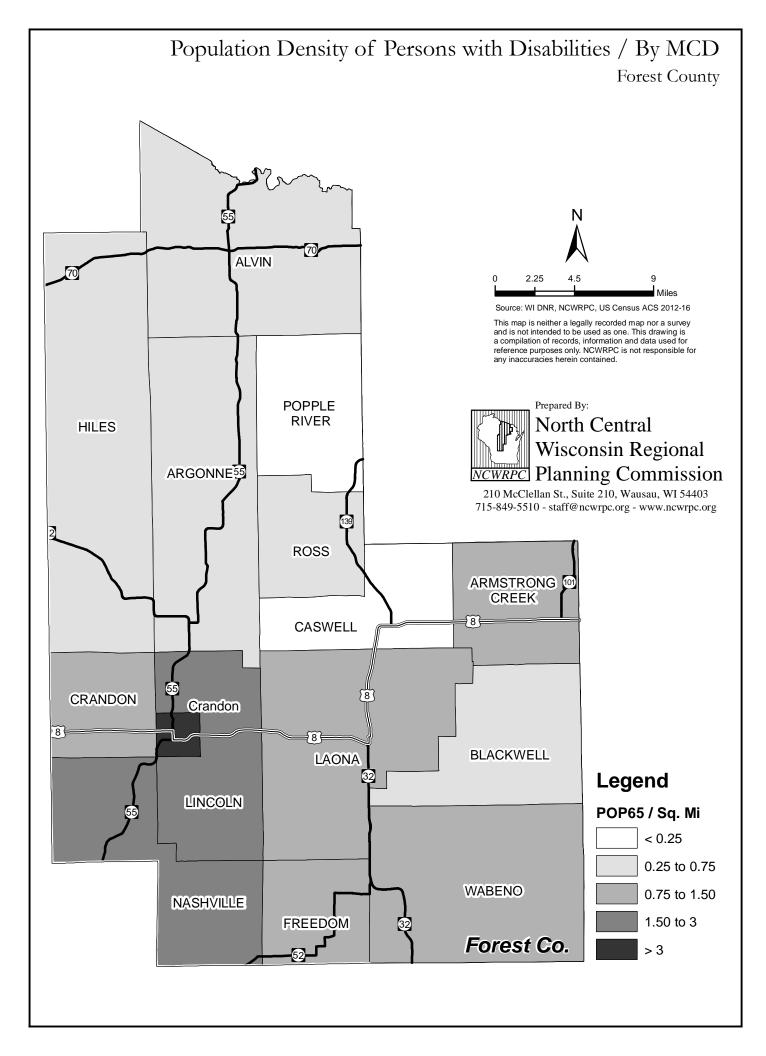
Forest County Provider Inventory

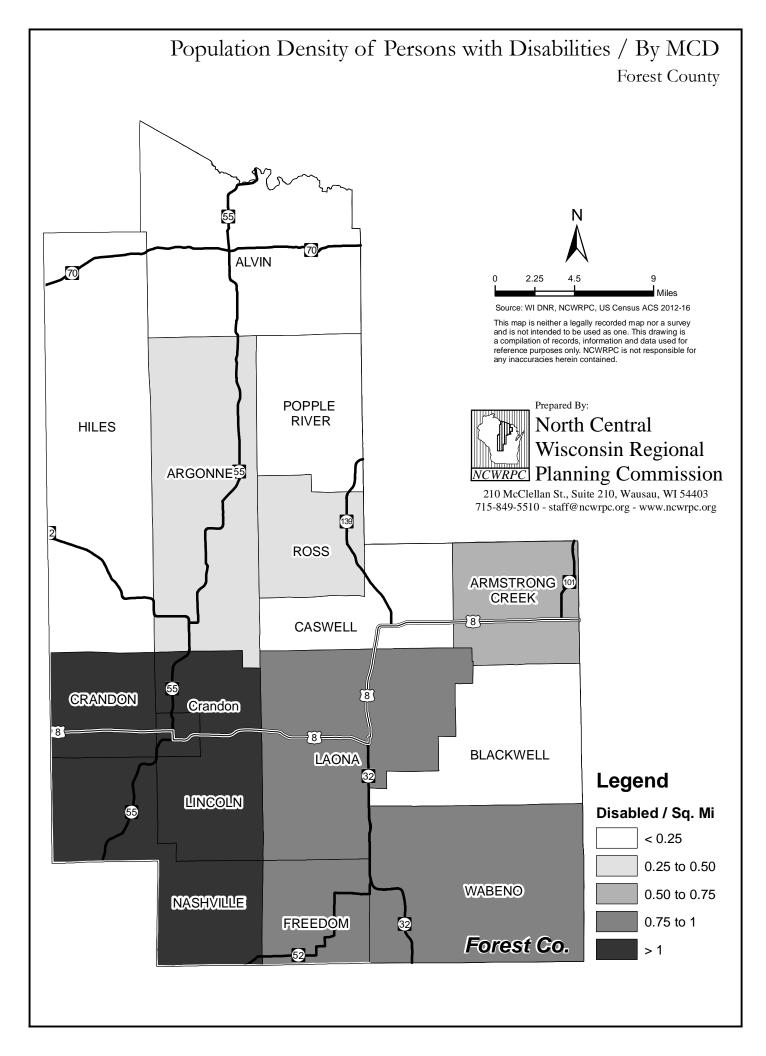
Forest County Specialized Headwaters, Inc. Specialized Forest County Specialized Commission on Aging	Elderly and people with disabilities Elderly and people with disabilities	Fixed route for those who attend Headwaters facility in Rhinelander. Communities served: Land O' Lakes, Eagle River, Three Lakes, and Rhinelander. Demand response (door-to-door) by paid and volunteer driver escort, serving all of Forest County	MonFri. 5:45 am – 5:45 pm MonFri. 7 am – 4:30 pm	4-12/2 passenger w/lift buses and 1 12/0 passenger bus -3-4 passenger Ford Edge	85.21, 5310
vaters, Inc. County iission on	Elderly and people with disabilities Elderly and people with disabilities	Fixed route for those who attend Headwaters facility in Rhinelander. Communities served: Land O' Lakes, Eagle River, Three Lakes, and Rhinelander. Demand response (door-to-door) by paid and volunteer driver escort, serving all of Forest County	MonFri. 5:45 am – 5:45 pm MonFri. 7 am – 4:30 pm	4-12/2 passenger w/lift buses and 1 12/0 passenger bus -3-4 passenger Ford Edge	85.21, 5310
. County lission on	with disabilities Elderly and people with disabilities	Headwaters facility in Rhinelander. Communities served: Land O' Lakes, Eagle River, Three Lakes, and Rhinelander. Demand response (door-to-door) by paid and volunteer driver escort, serving all of Forest County	5:45 am – 5:45 pm MonFri. 7 am – 4:30 pm	w/lift buses and 1 12/0 passenger bus -3-4 passenger Ford Edge	
. County lission on	Elderly and people with disabilities	Communities served: Land O' Lakes, Eagle River, Three Lakes, and Rhinelander. Demand response (door-to-door) by paid and volunteer driver escort, serving all of Forest County	MonFri. 7 am – 4:30 pm	12/0 passenger bus -3-4 passenger Ford Edge	
County lission on	Elderly and people with disabilities	Eagle River, Three Lakes, and Rhinelander. Demand response (door-to-door) by paid and volunteer driver escort, serving all of Forest County	MonFri. 7 am – 4:30 pm	bus -3-4 passenger Ford Edge	
County lission on	Elderly and people with disabilities	Demand response (door-to-door) by paid and volunteer driver escort, serving all of Forest County	MonFri. 7 am – 4:30 pm	-3-4 passenger Ford Edae	
lission on	with disabilities	paid and volunteer driver escort, serving all of Forest County	7 am – 4:30 pm	Ford Edge	85.21, 5310.
Aging		serving all of Forest County			
				- Van w/ramp	
				-12/2-passenger	
		Rural Route		bus w/ lift	
				-Mini-bus w/ lift, 1	
		55+/Disabled/Vets		wheel chair	
		Upen to public as space allows.			
Potawatomi Tribe Specialized	Tribal Elders, Tribal	Meal Route, medical appointments,	Mon – Fri.	9 total vehicles	85.215
	members and	shopping, personal business and	7am – 5pm	4 accessible	
	community	outings		1-15pass bus	
	members			accessible	
Potawatomi Public Transit	General Public	Regular routes serving reservation.		1 - 27 passenger	
Transit Service		Open to public.		bus - 2 vans	
Sokaogon Tribe	Elderly and people with disabilities	Demand Response			5310
New Freedom Volunteer Driver		Demand response	24/7 subject to	N/A	5310 /
Regional	Individuals with	Not limited to medical.	driver availability.		Partner
Volunteer Driver Program (CILWW)	Disabilities	Program under development in North Central WI.	48 hour advance notice.		Agreements

APPENDIX E

Demographic Information







APPENDIX F

Volunteer Driver Insurance Information

STATE OF WISCONSIN

Volunteers and Insurance

OFFICE OF THE COMMISSIONER OF INSURANCE

PI-236 (R 09/2017)

We are fortunate in Wisconsin to have so many people willing to volunteer to help a charity of their choice. Volunteering can take many different forms. A volunteer may be manning a food tent, selling brats and hot dogs to picnic patrons in order to raise money for an organization; transporting meals to the disabled; providing rides to veterans; or serving on a board of directors.

For both the organization and the volunteer, there are important insurance issues. For example, what happens if a volunteer driver is in an accident? Or what happens if a volunteer trips and lands on top of the grill while the grill is still cooking those delicious Wisconsin brats?

For organizations utilizing volunteers, it is important to understand your insurance benefits and how your policies may impact your volunteer's insurance coverage. In some cases, insurance coverage will be impacted if the organization reimburses the volunteer for their expenses. If you have a board of directors, your liability coverage may or may not extend to the board's actions and you may need to secure additional coverage.

For volunteers, the issues are equally important. Before engaging in volunteer activities, it is important to ask your insurance agent or your insurance company about coverage for the activities you are engaging in, and remember the details matter. In some cases the coverage provided by your personal insurance may be limited if you accept any reimbursement for your volunteer activities even if the reimbursement only covers some of your expenses.

Auto Insurance

The most important point to remember is personal auto insurance policies vary on their treatment of volunteer driving activities. In almost all cases, the insurer will provide coverage for volunteers in which there is no reimbursement for expenses. However, if the organization provides any reimbursement, even if it is just for some of the expenses incurred by the driver, some insurers will treat this as a commercial activity.

Volunteer drivers should clarify if the organization for which you are volunteering is already covered under a commercial auto insurance policy. If not, a discussion with your insurance agent or insurance company may clarify the issues for you. You may be able to purchase a separate rider on your policy. If your insurer limits coverage and volunteering is important to you, you may be able to find an insurance company which will provide coverage under your personal auto policy. (See the attached list of insurance carriers offering volunteer driver coverages.)

For volunteer organizations engaging drivers, it is important to have a discussion with your drivers. Reimbursement policies may vary from insurer to insurer. Commercial policies covering your drivers may also be another option.

Liability Insurance

Liability insurance provides coverage for damages and legal defense in cases where the actions of the organization have resulted in some harm to a person or property. There are a number of types of liability coverage including:

Directors and Officers

This coverage provides protection to directors and officers from claims which arise from negligent conduct committed in their capacity as directors and officers.

Comprehensive General Liability

This type of policy provides many liability coverages under one contract.

Multi-Peril

Though it is possible to purchase many separate insurance policies to cover a single business operation, this may be impractical. Therefore, you may want to buy a multi-peril policy. This is a comprehensive policy tailored to suit your business needs providing both property and liability protection. For many businesses it is the most efficient and economical way to buy insurance.

Umbrella and Excess Liability

Umbrella liability insurance provides two kinds of coverage: payments of liabilities in excess of loss offered in your basic commercial policy, auto liability, or employers' liability coverages and liability for areas not covered in other liability policies. Excess liability coverage provides protection for catastrophic accidents or occurrences, such as when a number of people are injured at once. The main difference between excess and umbrella policies is umbrella policies cover all underlying liability policies whereas excess liability policies increase the limits of liability in one particular policy.

Worker's Compensation

Generally, volunteer workers are exempt from the worker's compensation requirements in the statutes. Specifically, as detailed in the Consumer's Guide to Worker's Compensation Insurance for Employers:

A volunteer for a nonprofit organization that is exempt or eligible for exemption from federal income taxation under the Internal Revenue Code who receives nominal payments of money or other things of value totaling not more than \$10.00 per week is not considered to be an employee under the Act, unless the nonprofit organization elects to cover the volunteer under its policy.

Volunteers who are injured while working as a volunteer will not have coverage for lost wages (at a job providing income) unless covered under another insurance policy such as a weekly income policy.

Organizations providing volunteers with compensation in excess of the statutory \$10.00 per week limit may want to explore their liability for any injuries their volunteers may incur while providing services.

Tips for Understanding Volunteer Insurance

For volunteers:

- Read your insurance policies to understand your coverage.
- 2. Talk to your insurance agent or your insurer about any concerns you may have.
- Shop around for coverage. While one insurance company may not cover your volunteer activities, other insurers may.
- 4. Talk to the organization you will be volunteering for about insurance coverage.

For organizations:

- 1. Read your insurance policies to understand what is and is not covered.
- 2. Review your insurance coverage at least annually with your insurance agent.
- Make sure your policies and procedures line up with your insurance coverage.
- Before conducting any large public event, make sure you discuss coverage with your insurance agent and/or your insurer.
- Discuss any insurance issues with your employees and volunteers to make sure there is coverage in case of an unfortunate event.

List of Insurers Offering Volunteer Coverage

The following is a list of carriers operating in Wisconsin who insure volunteer drivers under their personal auto policies and cover claims occurring while using the insured vehicle for volunteer purposes. It is important to remember insurance companies reserve the right to make underwriting and claim judgements based on the individual risk or claim presented. Typically, it would be expected that volunteer driving would not be on a regular basis and would be incidental to the overall usage of the vehicle. It is not unreasonable for a company to require proof—particularly in the event of a claim—the reimbursement was based on actual expenses incurred and/or the mileage reimbursement was based on IRS guidelines.

The Office of the Commissioner of Insurance recommends consumers read their policy in detail for information addressing volunteer coverage as well as contacting their carrier with additional questions or clarifications.

> State of Wisconsin Office of the Commissioner of Insurance P.O. Box 7873 Madison, WI 53707-7873 oci.wi.gov

Insurance Carriers Offering Volunteer Driver Coverages (listed in alphabetical order)

21st Century Centennial Company Acuity, A Mutual Insurance Company AIG Property Casualty Company Allstate Indemnity Company Allstate Insurance Company Allstate Property and Casualty Company American Family Mutual Insurance Company American Standard Insurance Company of WI Artisan and Truckers Casualty Company Auto Club Group Insurance Company Auto Club Insurance Association Auto Owners Insurance Company Badger Mutual Insurance Company Bristol West Insurance Company Country Mutual Insurance Company Country Preferred Insurance Company Dairyland Insurance Company **Electric Insurance Company** Erie Insurance Company Erie Insurance Exchange Esurance Insurance Company Farmers Insurance Exchange GEICO **GEICO** Advantage Insurance Company **GEICO** Casualty Company GEICO General Insurance Company **GEICO** Indemnity Company General Casualty Company of Wisconsin Germantown Mutual Insurance Company Hartford Insurance Company, The

Horace Mann Insurance Company Horace Mann Property & Casualty Insurance Company **IDS Property Casualty Company** IMT Insurance Company Integrity Mutual Insurance Company Integrity Property and Casualty Insurance Company Liberty Mutual Insurance Group (all Liberty companies) Mid-Century Insurance Company National General Insurance Company **Owners Insurance Company** Progressive Casualty Insurance Company Progressive Classic Insurance Company Progressive Northern Insurance Company Progressive Universal Insurance Company Rural Mutual Insurance Company Safeco Insurance Sagamore Insurance Company Secura Insurance Sentry Insurance a Mutual Company Standard Fire Insurance Company, The **Teachers Insurance Company** Travelers Home and Marine Insurance Company, The Travelers Property Casualty Insurance Company Viking Insurance Company of Wisconsin Wadena Insurance Company West Bend Mutual Insurance Company Wilson Mutual Insurance Company Wisconsin Mutual Insurance Company

There may be other insurers who offer this type of coverage in Wisconsin. Check with your licensed insurance agent to explore your options.