



## **JUNEAU COUNTY**

**2014 - 2018**

### **Locally Developed, Coordinated Public Transit - Human Services Transportation Plan**

Facilitated By:

**North Central Wisconsin Regional Planning Commission**

**Juneau County  
2014 - 2018  
Public Transit-Human Services  
Coordinated Transportation Plan**

prepared for:

Juneau County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

**August 22, 2013**

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This plan was prepared for Juneau County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION  
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## **OVERVIEW AND PURPOSE**

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, MAP-21 (Moving Ahead for Progress in the 21<sup>st</sup> Century). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2008 and are due to be updated in 2013.

Under MAP-21, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the "traditional" 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to December 20, 2013 and will be for grant years 2014 - 2018.

### **Federal Requirements**

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;

- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included members of the public, including persons with disabilities.

### **Application to Wisconsin**

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying WisDOT minimum reporting-requirements as identified in the 2013 Locally Developed Transportation Coordination Plans Toolkit published online by the Wisconsin Department of Transportation. The Toolkit can be reviewed at <http://www.dot.wisconsin.gov/localgov/transit/toolkit.htm>.

## **OUTLINE OF COORDINATION PLANNING PROCESS**

Based on guidance from WisDOT and its experience with development of the 2008 coordination plans, the NCWRPC developed a planning process for the 2013 transportation coordination plans as outlined below:

### I. Plan for Planning

- A. WisDOT - MPO/RPC Planning Conference Briefing
- B. WisDOT - RPC Teleconference/Email Correspondence
- C. WisDOT 2013 Locally Developed Transportation Coordination Plans Toolkit
- D. NCWRPC Planning Process Established

### II. County Contact

- A. WisDOT Email to Key County Officials
- B. NCWRPC Contact with 2008 "Plan Keeper"
  1. Confirm County or Sub-region Level for Plan
  2. Date, Time and Location Established

### III. Meeting Participant Invitation List Development

- A. County Review and Update of 2008 Stakeholder List

B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting

- A. Invitations Distributed to Stakeholder List
- B. Flyer Provided to County for Posting and Distribution
- C. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment

- A. Email / U.S. Mail
- B. Meeting Attendance

VI. Planning Meeting

- A. Welcome and Introductions
- B. Review Background and Purpose of Meeting
  - 1. Coordinated Planning Requirements
  - 2. Map-21 Program Changes
- C. Identify Needs and Gaps
  - 1. Review Inventory of Services
  - 2. Review Demographic Data
  - 3. Review 2008 Coordinated Plan
  - 4. Brainstorm Needs and Gaps
- D. Identify Strategies and Actions to Address Needs and Gaps
- E. Prioritize Strategies and Actions
- F. Plan Approval
- G. Wrap-up
  - 1. Confirm "Keeper of the Plan" Designation
  - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT

**OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATION PLAN**

**Meeting Format**

On August 22, 2013, Juneau County transportation stakeholders met at the Juneau County Courthouse to build their locally developed coordination plan. Meeting documentation is included in APPENDIX A. Approximately 5 transportation stakeholders attended this meeting, including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of MAP-21 background material, county transportation services inventory, county demographic information, and the needs & gaps and coordination strategies sections of the county 2008 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's Coordination Plans Toolkit was provided to give participants additional information and resources on transportation coordination planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service needs & gaps and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting using color-coded dots. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Needs and Gaps in Juneau County*, below, for the outcomes of this session.

**Meeting Invitation and Participant Lists**

The stakeholder invitation list for the August 22 meeting included 27 individuals, see APPENDIX B. Approximately 5 people attended the planning meeting as follows:

Juneau County 2013 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	<u>Role</u>
Jeff Fairchild	Mile Buff Medical Center	SMV Supervisor
Shari Hansen	Terrace Heights Retirement Community	Director
Heidi Randall	ADRC of Eagle Country	Service Provider
Tom Brounacker	Juneau Co. Board	Elected Official / Chair of ADRC Committee
Mary Jo Onsager	Juneau Co. Dept. Human Services	Service Provider

**Keeper of the Plan**

The Juneau County Aging Unit will continue to be the designated keeper of the plan. Heidi Randall, Director of the Juneau County Aging Unit and Director of Aging Programs for the ADRC of Eagle Country, will be the primary staff contact.

**Summary of Participant Review**

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.



## **ANALYSIS OF SERVICE GAPS AND NEEDS**

### **Assessment of Existing Service**

An inventory of what transportation services are currently available in Juneau County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

### **Demographic Information**

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

### **Identification of Gaps and Needs**

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Juneau County:

- Limitations on dialysis transportation.
- Only 1 full-time driver available results in times where the vehicle is not being utilized. Budget issues prevent adding paid drivers.
- Transportation to work is an issue.
- Not enough capacity for other trip types beyond medical.
- Not enough volunteer drivers available at times.
- Insurance issues for volunteer drivers.
- Existing services are very busy.
- MA brokerage service issues.
- Lack of affordable public transit - lack of 2<sup>nd</sup> / 3<sup>rd</sup> shift availability - taxi has limited range - affects access to medical, work, etc.

## **STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS**

The following strategies establish the framework for a five-year work program from 2014 through 2018. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

### **Juneau County 5-year Transportation Coordination Strategies, 2014 - 2018**

Priority  
Rank Score

1. 10 Promote available services and provide education on how to use the service.

Actions:

- Create and distribute brochure on how to access / use the service.

2. 8 Maintain existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate.

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.
- Continue to apply for 53.10 Capital Grants to maintain and expand the County's vehicle fleet.

3. 6 Work on development of after-hours medical/ER return transport.

4. 0 Continue to support senior van and volunteer driver programs.

Actions:

- Apply for 85.21 Grants to expand and maintain the volunteer driver program within the County.

## **UPDATING / AMENDING THE COORDINATION PLAN**

The coordination plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

## **APPROVAL OF 2014 - 2018 JUNEAU COUNTY TRANSPORTATION COORDINATION PLAN**

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Heidi Randall, seconded by Jeff Fairchild, the 2014 - 2018 Juneau County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

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**NCWRPC - Juneau County Coordinated Public Transit - Human Services  
Transportation Plan Development Meeting - 08/22/13**

NAME	REPRESENTING	ROLE (Service Provider, User, etc.)
Rev. Jeff Fairchild	Mile Bluff Medical Center	SMV Supervisor
Shari Hanson	Terrace Heights Mile Bluff Medical Center	Director -
Herdi Randall	ADRC of Eagle Country	Director
Tom Brounacker	Juneau City Board	CHAIRMAN ADRC COMMITTEE
Mary Jo Orsager	Juneau County DHS	Manager

## **JUNEAU COUNTY**

### **2013 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT- HUMAN SERVICES TRANSPORTATION PLAN MEETING**

**AUGUST 22, 2013**

#### **AGENDA**

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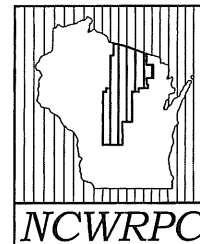
- I. WELCOME AND INTRODUCTIONS**
  
  - II. PURPOSE OF MEETING and BACKGROUND**
  
  - III. IDENTIFICATION OF SERVICE NEEDS AND GAPS**
    - A. Review of Demographic Data**
    - B. Review of Service Inventory**
  
  - IV. IDENTIFICATION AND PRIORITIZATION\* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS**
    - \* Based on consideration of resources, time and feasibility.*
  
  - V. WRAP-UP**
    - A. Plan Approval**
    - B. Meeting Evaluation**
- 

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

<http://www.dot.wisconsin.gov/localgov/coordination/index.htm>

# NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403  
Telephone: (715) 849-5510 Fax: (715) 849-5110  
Web Page: [www.ncwrpc.org](http://www.ncwrpc.org) Email: [staff@ncwrpc.org](mailto:staff@ncwrpc.org)



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

## MEMORANDUM

**DATE:** July 29, 2013  
**TO:** Parties with interest in Human Services Transportation in Juneau County  
**FROM:** Darryl L. Landeau, AICP *DLL*  
**RE:** Invitation to Meeting

### NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

**DATE:** August 22, 2013  
**TIME:** 2:30 to 4:30 PM  
**LOCATION:** Board Room  
Juneau County Courthouse, Second Floor  
220 E. State St., Mauston WI

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Juneau County on Thursday, August 22 beginning at 2:30 P.M. The meeting will take place at the Juneau County Courthouse in the Board Room, 220 E. State Street in Mauston. This meeting will include an assessment of human services transportation needs and gaps within Juneau County and identification of strategies to address these issues with emphasis on improving service coordination. **Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or [staff@ncwrpc.org](mailto:staff@ncwrpc.org).**

If you have questions regarding this meeting, please contact me at [dlandeau@ncwrpc.org](mailto:dlandeau@ncwrpc.org) or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact the ADRC of Eagle Country-Mauston Office at 608-847-9371.

### BACKGROUND ON MEETING

The Moving Ahead for Progress in the 21st Century (MAP-21), federal surface transportation program, requires applicants for the Elderly and Disabled Transportation Program (5310) grants, including the former "New Freedom" type projects as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with MAP-21 requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Juneau County.

C:\DARRYLXREGION\TRANSPORTATION\COUNTYTRANSIT\COORDINATED2013\INVITATIONS2013\JUNEAU\_INVITE\_2013.DOC



## JUNEAU COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



### PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Juneau County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Juneau County.

**DATE:** August 22, 2013

**TIME:** 2:30 PM

**LOCATION:** Board Room

Juneau Co. Courthouse, 2<sup>nd</sup> Floor  
220 E. State Street, Mauston

For transportation assistance or other accommodations, please contact the ADRC of Eagle Country-Mauston Office at (608) 847-9371.

*Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or [staff@ncwrpc.org](mailto:staff@ncwrpc.org).*

For information about the meeting contact NCWRPC at 715-849-5510 or email [staff@ncwrpc.org](mailto:staff@ncwrpc.org).

# Capital Newspapers Proof of Publication Affidavit

Ad #: 2095798 Price: \$20.62 Ad ID: Notice of Elderly and Disabled

Retain this portion for your records.  
Please do not remit payment until you receive your advertising invoice.

Mail to:

North Central Wisconsin Regional Planning Commission  
Bernie Lewis  
210 McClellan Street  
Wausau, WI 54403

RECEIVED

AUG 14 2013

NORTH CENTRAL WISCONSIN  
REGIONAL PLANNING COMMISSION

STATE OF WISCONSIN }  
Juneau County }

ss.

Jessica Congdon

being duly sworn, doth depose and say that  
he (she) is an authorized representative of  
Capital Newspapers, publishers of

Juneau County Star Times

and that an advertisement of which the annexed is a true  
copy, taken from said paper, was published therein on  
August 10th, 2013

### Notice of Elderly and Disabled Transportation Public Meeting

A county meeting will be held on Thursday, August 22 beginning at 2:30 PM at the Juneau County Courthouse, 2nd Floor, Board Room, 220 E. State Street, Mauston to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Juneau County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to staff@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the Aging & Disability Resource Center at 608-847-9371. The meeting location is accessible.

PUB. JCST: August 10,  
2013

#2095798 WNAXLP

(Signed)

Jessica Congdon

(Title)

Subscribed and sworn to before me on

**AUG 12 2013**

Julie Lutstork  
Notary Public, Wisconsin

My Commission expires

**MAR 21 2017**



Juneau Co. Commission on Aging  
Heidi Randall, Director  
Courthouse Annex Room 7  
220 E. La Crosse Street  
Mauston, WI 53948

Rev. Jeff Fairchild  
Mile Bluff Medical Center  
1050 Division Street  
Mauston, WI 53948

John Wenum  
County Board & TCC  
W10007 Olsen Rd  
Camp Douglas, WI 54618

VARC, Inc  
Transportation Coordinator  
1133 Nelson Parkway  
Viroqua, WI 54665

Fred Hebert, Exec Dir.  
Central WI CAC  
PO Box 430  
Wisconsin Dells, WI 53965

Ed Brown  
Brown Bus Service  
208 Center Street  
Elroy, WI 53929

Necedah Area School District  
Trans. Coordinator  
1801 S. Main Street,  
Necedah, WI 54646

Tomah Area Schools  
Trans. Coordinator  
129 W. Clifton Street  
Tomah, WI 54660

Abby Vans  
W5621 Todd Rd  
Neillsville, WI 54456

Juneau Co. Human Services  
Scott Ethun, Director  
Courthouse Annex  
220 E. La Crosse St., Room 23  
Mauston, WI 53948

Juneau Co. Veterans Service  
Vern Lovley  
211 Hickory St., Rm 201  
Mauston, WI 53948

Paul Tadda  
County Board & TCC  
W5384 25<sup>th</sup> Street  
Necedah, WI 54646

Jackie Lenz  
Div. of Vocational Rehabilitation  
220 S. Main St., Room 120  
Viroqua, WI 54665

Martha Airth-Kindree  
Hess Memorial Hospital  
1050 Division Street  
Mauston, WI 53948

Jevco Transit  
1036 East State Street  
Mauston, WI 53948

New Lisbon Schools  
Superintendent  
500 S. Forest Street  
New Lisbon, WI 53950

Wonewoc Center Schools  
Transportation Coordinator  
Hwy 33  
Wonewoc, WI 53968

Shari Rodenkirch, Area Admin.  
DHFS/DES S. Regional Office  
PO Box 7850  
Madison, WI 53707-7850

Alan K. Peterson  
Juneau County Board Chair  
N3163 County Rd G  
Mauston, WI 54618

CESA 5  
N9246 State Road 80  
Necedah, WI 54646

Thomas Brounacker  
County Board & TCC  
520 Elm St.  
Mauston, WI 53948

Independent Living Resources  
4439 Mormon Coulee Road  
La Crosse, WI 54601

Ricky Bauer  
Mauston Shared-Ride Taxi  
325 Woodlawn Avenue  
Black River Falls, WI 54615

Shari Hanson, Director  
Terrace Heights  
1030 Division Street  
Mauston, WI 53948

School District of Wisconsin Dells  
Transportation Supervisor  
811 Co. Rd. H  
Wisconsin Dells, WI 53965

Teresa Pierce  
Workforce Connections  
PO Box 2908  
La Crosse, WI 54602

Robert Kellerman, Director  
GWAAR  
1414 MacArthur Rd, Suite A  
Madison, WI 53718



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## Meeting Evaluation Form

<b>County/Region:</b>	JUDEAN
<b>Date:</b>	8-22-13
<b>Facilitator(s):</b>	<del>Barry</del> Darryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree	Agree	Strongly Disagree	Don't Know
<b>General Meeting Questions</b>				
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4
5. The county/region has a working coordination team.	1	2	3	4
6. The 2008 Coordination plan has been implemented.	1	2	3	4
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4
<b>Facilitator Questions</b>				
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4
10. The information was presented in a clear, logical format.	1	2	3	4

10. The time allotted for the meeting was:                      too much      about right      not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

*Needs money Resources*

12. List any information or meeting content you felt was omitted or needed further clarification.

*?*

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

## Meeting Evaluation Form

<b>County/Region:</b>	Lincoln
<b>Date:</b>	8/22/13
<b>Facilitator(s):</b>	Darrell Landrau

**Instructions:** For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
<b>General Meeting Questions</b>						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
<b>Facilitator Questions</b>						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was:                      too much      about right      not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

*Understanding by all groups of the needs,*

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

*Yes usually during business hours as permitted by schedule.*

14. Other comments.



## Meeting Evaluation Form

<b>County/Region:</b>	Juneau
<b>Date:</b>	8-22-13
<b>Facilitator(s):</b>	Narryy Landeau

**Instructions:** For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree	Agree	Strongly Disagree	Don't Know		
<b>General Meeting Questions</b>						
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
<b>Facilitator Questions</b>						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was:                      too much      about right                      not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

*Tackling the gaps & how we are going to address them*

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

## Meeting Evaluation Form

<b>County/Region:</b>	Juneau
<b>Date:</b>	8-22-13
<b>Facilitator(s):</b>	Darryl L.

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	Strongly Agree		Agree		Strongly Disagree	Don't Know
<b>General Meeting Questions</b>						
1. The information covered in the group discussions, examples and explanations was understandable.	(1)	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	(2)	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	(2)	3	4	5	6
5. The county/region has a working coordination team.	1	2	(3)	4	5	6
6. The 2008 Coordination plan has been implemented.	1	(2)	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	(2)	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
<b>Facilitator Questions</b>						
9. Facilitator was knowledgeable about the meeting process.	1	2	(3)	4	5	6
10. The information was presented in a clear, logical format.	1	2	(3)	4	5	6

10. The time allotted for the meeting was:                      too much                      about right                      not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

- need to plan for after hours hospital release
- EMTs may become available to do transport
- Possible support from car dealers for vehicle for about transport needs

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

Yes - available for future planned meetings.

14. Other comments.



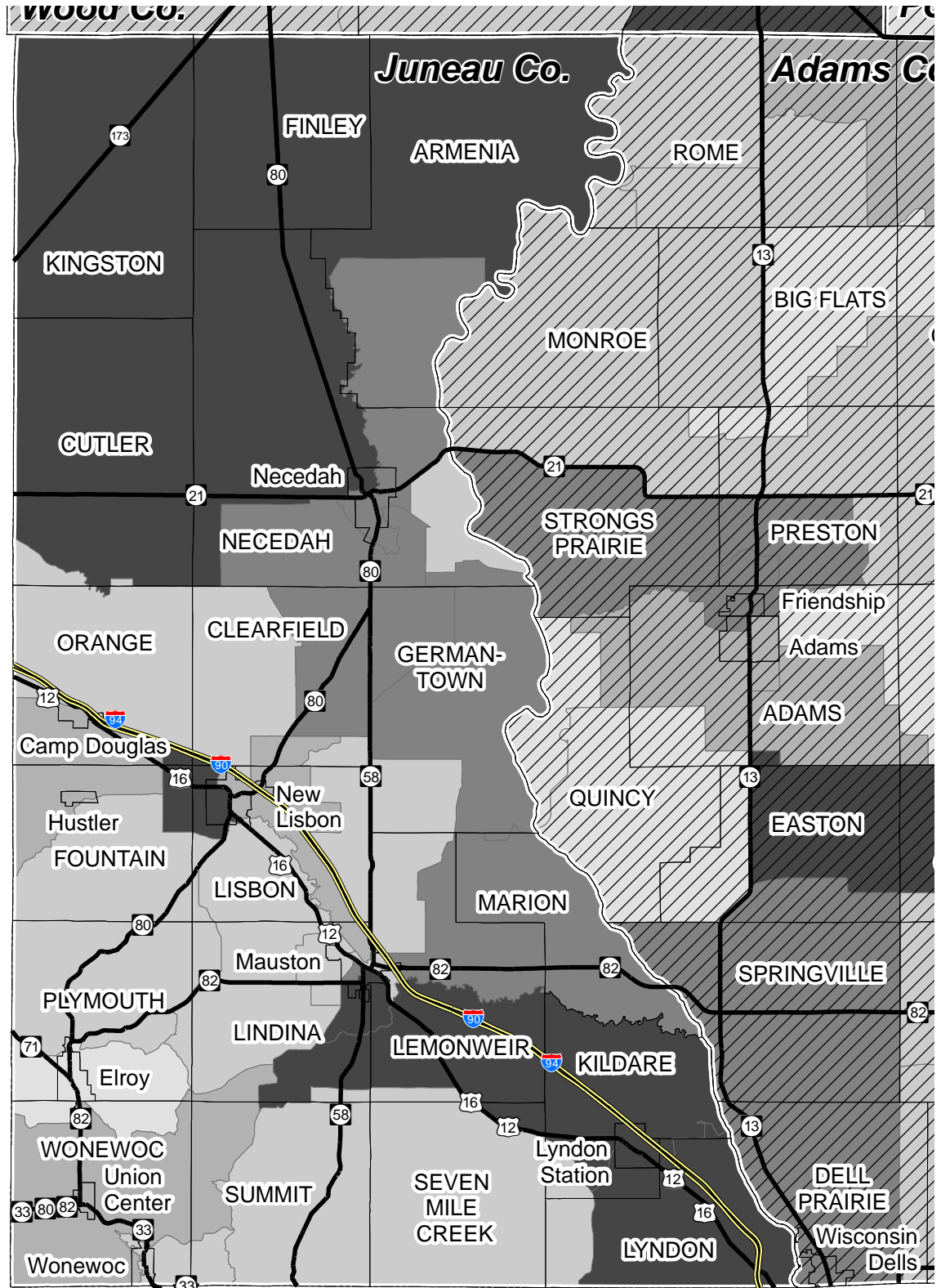
**TABLE 1 JUNEAU COUNTY PROVIDER INVENTORY**

Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
<b>Juneau County</b>						
Juneau County Department on Aging	Volunteer-escort	Elderly and people with disabilities	Transportation by volunteer drivers in personal vehicle for older adults and persons w/ disabilities. Fare based on distance traveled. 48 hour advance.	Mon.- Fri 8 a.m. to 4:30 p.m. and other times by request	Private vehicles	85.21, VA, Family Care, private pay
Juneau County Senior Van	Specialized	Elderly and people with disabilities	Demand response (door-to-door) to nutrition site in Mauston, and on Fridays for shopping and recreation to various Juneau County communities. Meals are also delivered with this van.	Mon.-Fri. 8 -10 am, 2 pm – 3:30 pm	Six passenger van	85.21, VA, Family Care, private pay
Juneau County Senior Bus	Specialized	Elderly and people with disabilities	Fixed Route, and Demand response (door-to-door).	Mon.-Th. 8-10 am, 2pm-3:30pm Alternating Fridays: 8am-3:30pm	One 10 passenger bus with wheelchair lift.	5310, VA, Family Care, private pay
Terrace Heights	Specialized	Elderly from Terrace Heights	Demand response (door-to-door)	Mon., Wed., & Fri. Some Tue., & Th. Sunday	One 20 passenger bus with wheelchair lift	5310
Mile Bluff Medical Center	Specialized	Elderly and people with disabilities	Patients/clients and family members to and from hospital, nursing homes, clinics, and other facilities.	By need	One full size van, 1 passenger with 2 wheelchair Plus driver	5310
Juneau County Human Services	Specialized	Elderly and people with disabilities	Door-to-door – Daily skills training, mental health services, children’s programs, and medical appointments.	Mon.-Fri.	One mini van (6 passenger) Three four door sedans, 4 passengers each non-wheelchair	County levy, Ho Chunk funding



# Population Density / By Block Group

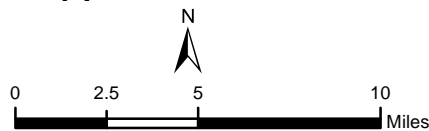
Juneau County, Wisconsin



## Legend

### Total Population Density

- 607 - 742
- 742.1 - 965
- 965.1 - 1162
- 1162.1 - 1387
- 1387.1 - 1700



Source: WI DNR, NCWRPC, US Census 2010

This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.



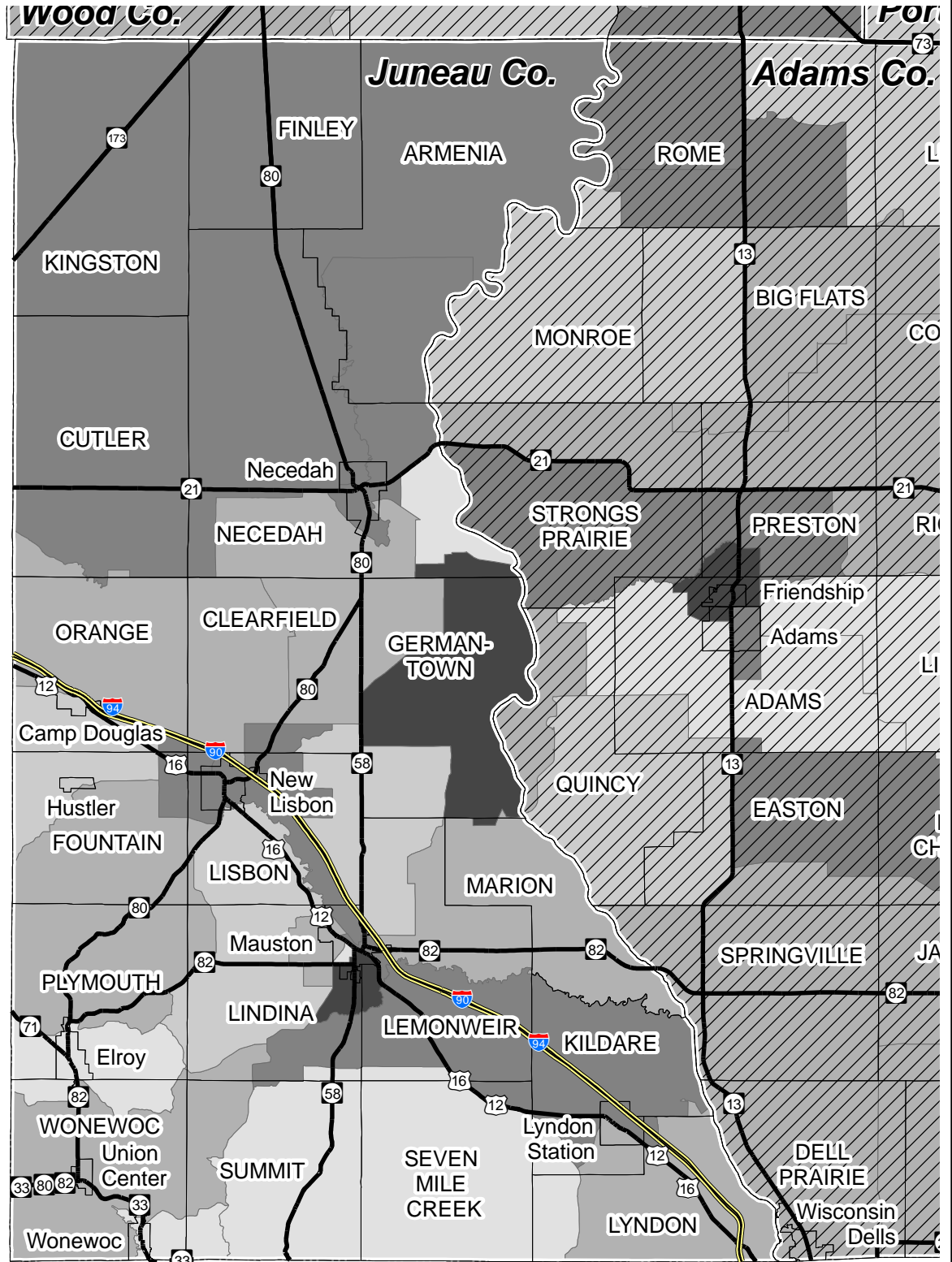
Prepared By:

**North Central  
Wisconsin Regional  
Planning Commission**

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# Population Density 65 and Older / By Block Group

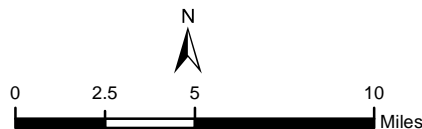
Juneau County, Wisconsin



**Legend**

**Population 65+**

- 80 - 120
- 121 - 165
- 166 - 215
- 216 - 272
- 273 - 354



Source: WI DNR, NCWRPC, US Census 2010

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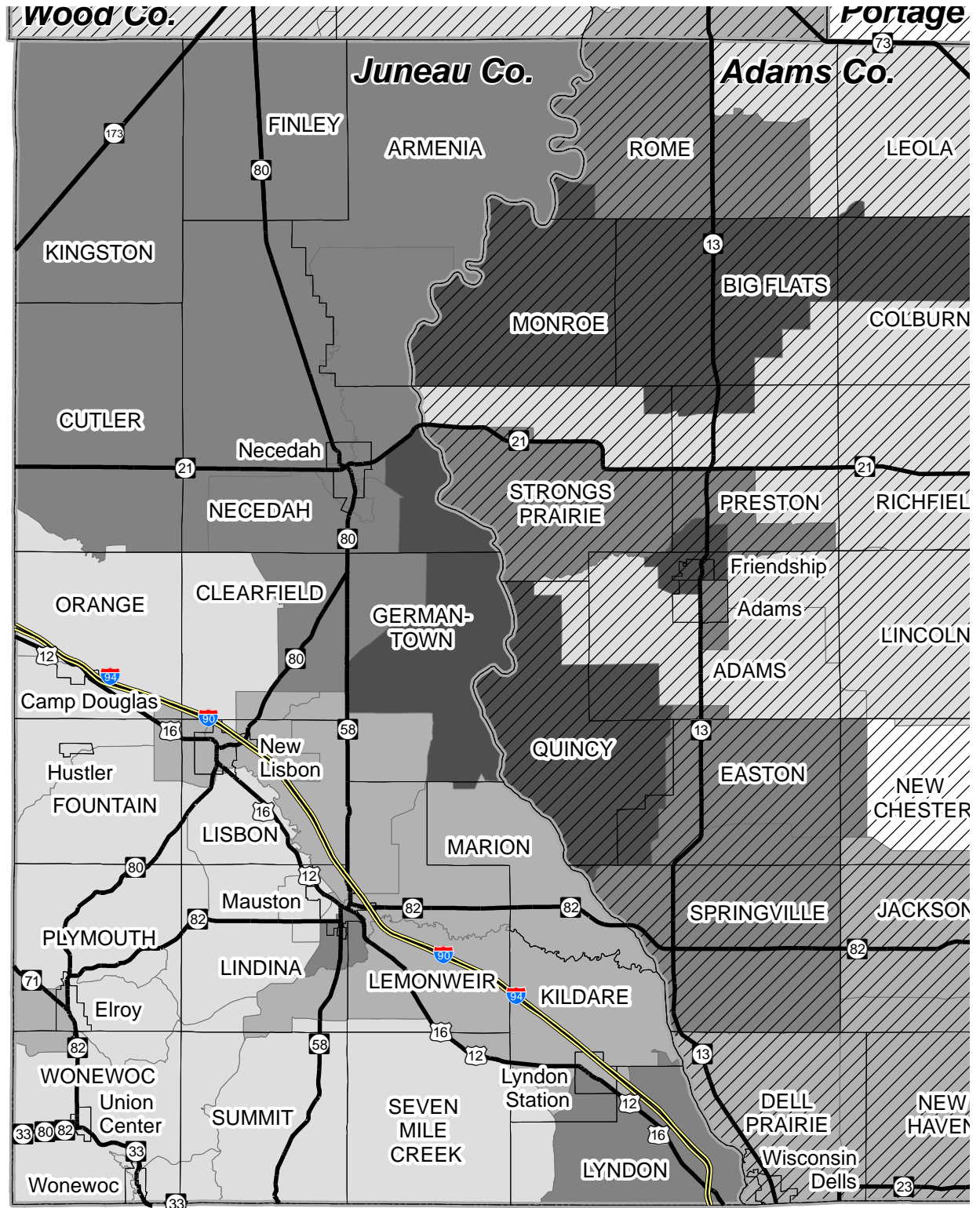
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# Population Density of Persons with Disabilities / By Block Group

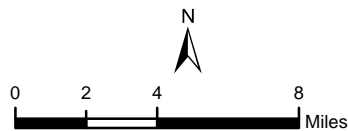
## Juneau County, Wisconsin



### Legend

#### Persons With Disabilities

- < 200
- 201 - 325
- 326 - 450
- 451 - 600
- > 600



Source: WI DNR, NCRPC, US Census 2000

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