

LANGLADE COUNTY

2014 - 2018 Locally Developed, Coordinated Public Transit - Human Services Transportation Plan

Facilitated By:
North Central Wisconsin Regional Planning Commission

Langlade County 2014 - 2018 Public Transit-Human Services Coordinated Transportation Plan

prepared for:

Langlade County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

July 25, 2013

This plan was prepared for Langlade County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION 210 MCCLELLAN STREET, SUITE 210 WAUSAU, WI 54403

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OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, MAP-21 (Moving Ahead for Progress in the 21st Century). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2008 and are due to be updated in 2013.

Under MAP-21, the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the "traditional" 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to December 20, 2013 and will be for grant years 2014 - 2018.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;

- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included members of the public, including persons with disabilities.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying WisDOT minimum reporting-requirements as identified in the 2013 Locally Developed Transportation Coordination Plans Toolkit published online by the Wisconsin Department of Transportation. The Toolkit can be reviewed at http://www.dot.wisconsin.gov/localgov/transit/toolkit.htm.

OUTLINE OF COORDINATION PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of the 2008 coordination plans, the NCWRPC developed a planning process for the 2013 transportation coordination plans as outlined below:

- I. Plan for Planning
 - A. WisDOT MPO/RPC Planning Conference Briefing
 - B. WisDOT RPC Teleconference/Email Correspondence
 - C. WisDOT 2013 Locally Developed Transportation Coordination Plans Toolkit
 - D. NCWRPC Planning Process Established
- II. County Contact
 - A. WisDOT Email to Key County Officials
 - B. NCWRPC Contact with 2008 "Plan Keeper"
 - 1. Confirm County or Sub-region Level for Plan
 - 2. Date, Time and Location Established
- III. Meeting Participant Invitation List Development
 - A. County Review and Update of 2008 Stakeholder List

- B. County to Identify/Invite Users and Provide Transportation
- IV. Notification of Planning Meeting
 - A. Invitations Distributed to Stakeholder List
 - B. Flyer Provided to County for Posting and Distribution
 - C. Notice Placed in Local Newspaper
- V. Public / Stakeholder Options for Participation / Comment
 - A. Email / U.S. Mail
 - B. Meeting Attendance
- VI. Planning Meeting
 - A. Welcome and Introductions
 - B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Map-21 Program Changes
 - C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2008 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
 - D. Identify Strategies and Actions to Address Needs and Gaps
 - E. Prioritize Strategies and Actions
 - F. Plan Approval
 - G. Wrap-up
 - 1. Confirm "Keeper of the Plan" Designation
 - 2. Meeting Evaluations
- VII. Report Drafting
 - A. NCWRPC Draft Report
 - B. County Review
 - C. Submission of Final to WisDOT

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATION PLAN

Meeting Format

On July 25, 2013, Langlade County transportation stakeholders met at the Langlade County Courthouse to build their locally developed coordination plan. Meeting documentation is included in APPENDIX A. Approximately 14 transportation stakeholders attended this meeting, including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of MAP-21 background material, county transportation services inventory, county demographic information, and the needs & gaps and coordination strategies sections of the county's 2008 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's Coordination Plans Toolkit was provided to give participants additional information and resources on transportation coordination planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service needs & gaps and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting using color-coded dots. Refer to the sections titled Service Gaps and Needs & Strategies to Address Transportation Needs and Gaps in Langlade County, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the July 25 meeting included 53 individuals, see APPENDIX B. Approximately 14 people attended the planning meeting as follows:

Langlade County 2013 Coordinated Transportation Plan Participant List					
<u>Name</u>	<u>Organization</u>			<u>Role</u>	
Doug Below	ADRC-CW			TCC Committee Member	
Gary Olsen	Langlade Co.			TCC Committee Member	
Rich Ducane	Menominee	Dept.	of	Service Provider	
	Transportation	-			
Shawn Klemens	Menominee	Dept.	of	Service Provider	
	Transportation	•			
Marge (Don) Miller	•			Service User - Individual	
. ,				w/Disability	
Toni Kellner	North Central He	alth Care		Human Services Provider	
Judith Zoloski				Service User - Senior	
Kay Grucl				Service User - Senior	
Jerry Burns	Langlade Co. Box	ard		Finance Committee	
•	· ·			Member	
Todd Zinda	North Central Ca	ravans		Private Service Provider	
Nancy Zinda	North Central Ca	ravans		Private Service Provider	
Tricia Lazare	Community Care of Central WI			Community Support	
	·			Coordinator	
Holly Swirkowksi	Community Care	Community Care of Central WI Client Support			
Kim VanHoof	Langlade Co. D	anglade Co. Dept. of Social Human Services Pro			
	Services Director	•			

Keeper of the Plan

The Langlade County Transportation Coordinating Committee will be the designated keeper of the plan. Gary Olsen, the County Finance Director, will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Langlade County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Langlade County:

- Need more promotion of transportation services available so that more people are aware of available transportation options
- Service brochure needed
- Lack of evening and weekend service (Sunday service for church attendance)

- Reconnect with Social Service needs for clients outside of the typical senior and disabled target populations
- Lack of funding to expand service in current financial climate the County is looking at cutting programs in the budget development process so there is no capacity for any expansion
- Inability to maintain current level of service if current grant funding is cut there is no way to sustain service - can't raise taxes

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2014 through 2018. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the fiveyear time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Langlade County 5-year Transportation Coordination Strategies, 2014 - 2018

Priority Rank Score

- 1. 21 Expand service coverage for evenings and weekends.
- 2. 18 Promote available service to improve awareness.

Actions:

- Create and distribute brochure explaining services.
- 3. 16 Explore options to bring City of Antigo to table as a partner in transportation services.
- 4. 15 Coordinate Social Services transportation needs and the County Transportation Program.
- 5. 1 Maintain existing paratransit services, expand demand-response service in Antigo and add new rural fixed route service.

Actions:

- Apply for 85.21 Grants to maintain and expand the level of transportation service within the County.
- Apply for 5310 Capital Grants to maintain and expand vehicle fleet.
- 6. 0 Plan for service for high risk / vulnerable populations.

Actions:

- Explore voucher program options.

UPDATING / AMENDING THE COORDINATION PLAN

The coordination plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

<u>APPROVAL OF 2014 - 2018 LANGLADE COUNTY TRANSPORTATION COORDINATION PLAN</u>

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Marge Miller, seconded by Holly Swirkowksi, the 2014 - 2018 Langlade County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.



APPENDIX A

Meeting Documentation

NCWRPC - Langlade County Coordinated Public Transit - Human Services Transportation Plan Development Meeting - 07/25/13

NAME	REPRESENTING	ROLE (Service Provider, User, etc.)
Ten Below	ADRC-CW	TCC Member
Gary Olsen	Langlade County	Tec member
Rich Ducany	Men Deptot Tronsit	Service Provider
Shawn Klemens	Menominee Dept of Traisit	Service Provider
marge millur	Don Miller	Don is a weer
Toni KELLINER	NCHC Contral	
Wardith 91 3, Josh		
1 (2)		
Jeny Burns	County Bd	Finance Com
Y (/	WORTH CENTRAL CARAVANS	TRANSPORTATION SERVICE PRAVIDER.
Nancy Zinda	North Central Carawans	Transportation Service Provider
Tricia Lazare	Community Care of Central Wisconsin	Commonlinity Support Coordinator
Holly Swirkowski	Community Care of Central Wisconsin	Member Support Coordination Manager
Kim Vantoref	Langlade Country Dept Social Services	Director

LANGLADE COUNTY

2013 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT-HUMAN SERVICES TRANSPORTATION PLAN MEETING

JULY 25, 2013

AGENDA

- I. WELCOME AND INTRODUCTIONS
- II. PURPOSE OF MEETING and BACKGROUND
- III. IDENTIFICATION OF SERVICE NEEDS AND GAPS
 - A. Review of Demographic Data
 - B. Review of Service Inventory
- IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS
 - * Based on consideration of resources, time and feasibility.
- V. WRAP-UP
 - A. Plan Approval
 - B. Meeting Evaluation

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

http://www.dot.wisconsin.gov/localgov/coordination/index.htm

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403

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SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE: July 8, 2013

TO: Parties with interest in Human Services Transportation in Langlade County

FROM: Darryl L. Landeau, AICP **RE:** Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: July 25, 2013 TIME: 1:30 to 3:30 PM LOCATION: Rm 205, Law Library

Langlade County Courthouse, 2nd Floor 800 Clermont Street, Antigo WI 54409

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Langlade County on Thursday, July 25 beginning at 1:30 P.M. The meeting will take place at the Langlade County Courthouse in Room 205, Law Library, 800 Clermont Street in Antigo. This meeting will include an assessment of human services transportation needs and gaps within Langlade County and identification of strategies to address these issues with emphasis on improving service coordination. Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.

If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact the Langlade County Finance Department at 715-627-6203.

BACKGROUND ON MEETING

The Moving Ahead for Progress in the 21rst Century (MAP-21), federal surface transportation program, requires applicants for the Elderly and Disabled Transportation Program (5310) grants, including the former "New Freedom" type projects as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with MAP-21 requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Langlade County.

C:\DARRYL\XREGION\TRANSPORTATION\COUNTYTRANSIT\COORDINATED2013\INVITATIONS2013\LANGLADE_INVITE_2013.DOC

LANGLADE COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Langlade County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Langlade County.

DATE: July `25, 2013

TIME: 1:30 PM

LOCATION: Langlade County Courthouse

Rm 204, Law Library

800 Clermont Street, Antigo

For transportation assistance to the meeting or other accommodations, please contact the County Finance Department at (715) 627-6203.

Written assistance to the meeting or other accommodations, please contact the County Finance Department at (715) 627-6203.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 or email staff@ncwrpc.org.

Notice of Elderly and Disabled Transportation Public Meeting

A county meeting will be held on Thursday, July 25 beginning at 1:30 p.m. in Room 205, Law Library, 2nd floor, Langlade County Courthouse, 800 Clermont Street, Antigo to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Langlade County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.

The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan Street, Suite 210, Wausau WI 54403 or e-mail to staff@ncwrpc.org.

Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the County Finance Department 715-627-6203. The meeting location is accessible.

APPENDIX B

Meeting Invitation List



ADRC of Central Wisconsin Doug Below 1225 Langlade Road Antigo, WI 54409

Langlade Co. Veterans Service Dale Oatman 1225 Langlade Rd. Antigo, WI 54409-2795

Denali Vans, LLC N4190 Hill Road Antigo, WI 54409

Antigo Vans P.O. Box 249 Antigo, WI 54409

Northland Medical Transport N11106 E. Shore Rd. Pearson, WI 54462

Carrie Porter GWAAR 1414 MacArther Rd, Suite A Madison WI 53704

Jessica Pyke North Central Health Care Center 1225 Langlade Road Antigo, WI 54409

Dave Guenthner Mid-Wisc. Buses & Coaches, Inc. 1047 Forrest Avenue Antigo, WI 54409

Lucky Shuttle 130 Superior Street Antigo, WI 54409

Samuel Hardin CCCW Committee Member 1515 N. Superior Street Antigo, WI 54409 Langlade Co. Social Services Kim Van Hoof, Director 1225 Langlade Road Antigo, WI 54409

Robert Koller, Exec. Dir. NEWCAP 1201 Main Street Oconto, WI 54153-1541

Todd and Tammie Zindadba N914 Co. Hwy D Antigo, WI 54409

The Wheelchair Specialists 719 5th Avenue Antigo, WI 54409

Sally Cutler, Executive Director North Central Wisconsin WDA 1121 W. Grand Avenue Wisconsin Rapids, WI 54494

Div. of Vocational Rehab. 364 Grand Ave Wausau, WI 54403

Jenny Renfro Langlade Memorial Hospital 112 E. 5th Ave., Antigo, WI 54409

Karl Grosskurth Malliette Bus Company, Inc. 315 Mary Street Antigo, WI 54409

Patrick Cork, Area Admin. DHFS/DES N. Reg'l Office 2187 N. Stevens St. Ste C Rhinelander, WI 54501

James Jansen CCCW Committee Member W9989 Knight Road Deerbrook, WI 54424 David Solin Langlade County Board Chair N6411 Vacha Lane Deerbrook, WI 54424

Bob Martin Langlade County Job Center 312 Forrest Avenue Antigo, WI 54409

Dels Handi Van, LLC 126 E. Freiburger Avenue Antigo, WI 54409

Freedom Vans, LLC W9491 Co. Rd B Bryant, WI 54418

Linda Larson-Schlitz DWD Disability Navigator 364 Grand Avenue Wausau, WI 54403

Richard Hurlbert Social Services Committee Chair 1316 First Avenue Antigo, WI 54409

Ron Nonnemacher Mid-Wisc. Buses & Coaches, Inc. 1047 Forrest Avenue Antigo, WI 54409

Community Care of Central Wisconsin 211 State Highway 64 Antigo, WI 54409

Richard Sicchio North. Area Agency on Aging 3716 Country Drive, Suite 1 Rhinelander, WI 54501

NEWCAP Mary Ann Jameson, Office Manager 212 North Lake Avenue Crandon, WI 54501 Jerrold Burns ADRC Committee Member N10592 E. Isle of Pine Drive Elcho, WI 54428

Cheryl Vircks Marshfield Clinic 390 Orbiting Drive Mosinee, WI 54455

William Brandt, Mayor Antigo City Hall 700 Edison Street Antigo, WI 54409

School Administrator Antigo Unified School District 120 S. Dorr Street Antigo, WI 54409

Antigo Public Library 612 Clermont Street Antigo, WI 54409

Deb Wiess Headwaters, INC P.O. Box 618 Rhinelander, WI 54501

Shawano County Transportation Shawano County Aging Unit P.O. Box 434 Shawano, WI 54166

Richard Ducane Menominee Regional Public Transit P.O. Box 910 Keshena, WI 54135 Candy Behn, Admin. Asst. Aspirus Regional Cancer Center 215 N 28th Ave. Wausau, WI 54401

Bernice Woertz TCC-Elderly & Disabled Advocate 635 Dorr Street #103 Antigo, WI 54409

AVAIL P.O. Box 355 Antigo, WI 54409

Fred Berner Antigo Daily Journal 612 Superior Street Antigo, WI 54409

Angel Zimmerman Langlade County Boys & Girls Club 5th Avenue Antigo, WI 54409

Peter Burek Metro Ride 420 Plumber Street Wausau, WI 54403-6276

Patricia Rice ADRC Committee Member 423 Tenth Avenue Antigo, WI 54409

Norman Cejka W10097 Hwy X Antigo, WI 54409 Erin Zastrow American Cancer Society 903 S. 17th Ave Suite B Wausau, WI 54401-5373

Julie St. Pierre Alzheimer's Association 203 Schiek Plaza Rhinelander, WI 54501

Chris Berry Economic Development Corp 312 Forrest Avenue Antigo, WI 54409

Mary Pavek Antigo Housing Authority 535 3rd Avenue Antigo, WI 54409

Dianne Jacobson Oneida County Dept on Aging 1103 Thayer Street Rhinelander, WI 54501

Jenny McKenzie North Central Health Care Center 1100 Lake View Drive Wausau, WI 54403

Shawn Klemens Transportation Director Menominee Regional Public Transit P.O. Box 910 Keshena, WI 54135

APPENDIX C

Meeting Evaluation Forms



County/Region:	lianglade
Date:	07. 26.2013
Facilitator(s):	Daryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	1)	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan	<u>(1)</u>	2	. 3	4	5	6
5.	is comprehensive and realistic. The county/region has a working coordination team.	\bigcirc 1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.		2	3	4	5	6
9.	Facilitator Questions Facilitator was knowledgeable about the meeting process.	(1)	2	3	4	5	6
10.	The information was presented in a clear, logical format.	(1)	2	3	4	5	6
10	D. The time allotted for the meeting was:	too	much	about r	right	not enoug	h

11. List three key points/issues presented during the meeting that were the most valuable or useful.

- Funding & getting city tax dollars alloted. - Provider completing all grants.

- Provider completing all grants.
- Better understanding of process.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

County/Region:	LANGLADE
Date:	07-25-13
Facilitator(s):	DARRELL

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	(1)	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	(1)	2	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4	5	6
4.	The county/region's prioritized action plan	1	2	3	4	5	(6)
5.	is comprehensive and realistic. The county/region has a working coordination team.	1	2	3	4	5	(6)
6.	The 2008 Coordination plan has been	1	2	3	4	5	(6)
7.	implemented. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies. Facilitator Questions	Đ	2	3	4	5	6
9.	Facilitator was knowledgeable about the	(1)	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	5	6
10	0. The time allotted for the meeting was:	too n	nuch	about r	ight	not enoug	jh
1	11. List three key points/issues presented during the meeting that were the most valuable or useful. FLO GRANTS ANALOBLE / NEEDS/ WAST CAN BE OFFERED						

12. List any information or meeting content you felt was omitted or needed further clarification.

- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	Langlade	
Date:	7/25/13	
Facilitator(s):	Darry	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	(1)	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	(1)	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	(3)	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	(2)	3	4	5	6
9.	Facilitator Questions Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6
10	D. The time allotted for the meeting was:	too ı	nuch	about	right	not enoug	h

- 11. List three key points/issues presented during the meeting that were the most valuable or useful.
- 12. List any information or meeting content you felt was omitted or needed further clarification.
- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	Langlade
Date:	1-2513
Facilitator(s):	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	(3)	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	(2)	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies. Facilitator Questions	1	2	3	4	5	6
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6
10). The time allotted for the meeting was:	too i	much	about r	ight	not enoug	h

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Disabled, Services provided, grants

12. List any information or meeting content you felt was omitted or needed further clarification.

- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

			(1)
County/Region:			M
Date:	July 5/13	1/1000	
Facilitator(s):	7	(, , /	look good
		- all	1000

Instructions: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
	General Meeting Questions					*	
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2,	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on	1	2,	.3	4	5	6
	the assessment, action plan and implementation strategies.	t					
•	Facilitator Questions	4	•	•	4	_	•
9.	Facilitator was knowledgeable about the	1	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	5	6
10	D. The time allotted for the meeting was:	too m	nuch	about r	ight	not enoug	ıh

- 11. List three key points/issues presented during the meeting that were the most valuable or useful.
- 12. List any information or meeting content you felt was omitted or needed further clarification.
- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If

13. Are you interested in participa yes, indicate your availability.

14. Other comments.

County/Region:	
Date:	
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
	General Meeting Questions						
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3)	4	5	6
5.	The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies. Facilitator Questions	1	2	3	4	5	6
9.	Facilitator was knowledgeable about the	1	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	5	6
10	D. The time allotted for the meeting was:	too n	nuch	about	right	not enoug	h

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability. leg most day time

14. Other comments.

County/Region:	
Date:	
Facilitator(s):	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
	General Meeting Questions			^			
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	3 .	4	5	6
5.	The county/region has a working coordination team.	1	(2)	3	4	5	6
6.	The 2008 Coordination plan has been implemented.	1	2	(3)	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies. Facilitator Questions	1	2	3	4	5	6
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4	5	6
10	D. The time allotted for the meeting was:	too n	nuch	about r	ight	not enough	1 .

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Promotion Bring city to the table

12. List any information or meeting content you felt was omitted or needed further clarification.

- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	
Date:	
Facilitator(s):	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	1	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	(3)	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan	1	2	3	4	5	6
5.	is comprehensive and realistic. The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been	1	2	3	4	5	6
7.	implemented. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
•	Facilitator Questions	4	•	•	(2)		•
9.	Facilitator was knowledgeable about the meeting process.	1	2	3	(4)	5	6
10.	The information was presented in a clear, logical format.	1	2	3	4)	5	6
10	D. The time allotted for the meeting was:	too r	nuch	about	right	not enoug	h

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	Langlade
Date:	7-25-13
Facilitator(s):	Darrell

Instructions: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations		2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	5	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4	5	6
4.	The county/region's prioritized action plan	[7]	2	3	4	5	6
5.	is comprehensive and realistic. The county/region has a working	1	2	(3)	4	5	6
6.	coordination team. The 2008 Coordination plan has been implemented.	1	2	3	4	5	6
7.	Developing the prioritized action plan was	1	2	(3)	4	5	6
8.	meaningful and valuable. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
9.	Facilitator Questions Facilitator was knowledgeable about the	1	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	3	4	5	6

10.	The	time	allotted	for the	meeting	was
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too much about right

not enough

11. List three key points/issues presented during the meeting that were the most valuable or useful.

Identification of Services available

- 12. List any information or meeting content you felt was omitted or needed further clarification.
- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	LAnglade
Date:	U
Facilitator(s):	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
1.	General Meeting Questions The information covered in the group discussions, examples and explanations	1	2	3	4	5	6
2.	was understandable. The meeting provided a good forum for communication about public/human	1	2	3	4	Ø	6
3.	services transportation coordination. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	Ø	6
4.	The county/region's prioritized action plan	1	Œ)	3	4	5	6
5.	is comprehensive and realistic. The county/region has a working coordination team.	1	2	3	4	5	6
6.	The 2008 Coordination plan has been	1	2	(3)	4	5	6
7.	implemented. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
9.	Facilitator Questions Facilitator was knowledgeable about the	1	2	3	4	5	6
10.	meeting process. The information was presented in a clear, logical format.	1	2	(3)	4	5	6
10. The time allotted for the meeting was: too much about right not enough						h	

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

County/Region:	Landade,
Date:	7/25/13
Facilitator(s):	Murell

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly				Strongly	Don't
		Agree		Agree		Disagree	Know
	General Meeting Questions						
1.	The information covered in the group	1	(2)	3	4	5	6
• • •	discussions, examples and explanations	·		Ū	•	· ·	Ū
	was understandable.						
2.	The meeting provided a good forum for	4	2	(2)	4	5	6
۷.		ı	2	/ [3]	4	3	O
	communication about public/human						
_	services transportation coordination.		_	_	_	_	_
3.	Participants at the meeting were from a	(p 1)/	2	3	4	5	6
	broad stakeholder group.						
4.	The county/region's prioritized action plan	(1)	2	3	4	5	6
	is comprehensive and realistic.						
5.	The county/region has a working	(1)	2	3	4	5	6
	coordination team.						
6.	The 2008 Coordination plan has been	1	2	(3)	4	5	6
	implemented.				•		_
7.	Developing the prioritized action plan was	1	2	(3)	4	5	6
• •	meaningful and valuable.	'	_		•	Ŭ	Ü
8.	I feel the coordination process in the	(A)	2	3	4	5	6
0.	county/region will be improved based on	102	2	3	7	3	U
		G					
	the assessment, action plan and						
	implementation strategies.						
	Facilitator Questions						
9.	Facilitator was knowledgeable about the	1	(2)	3	4	5	6
	meeting process.						
10.	The information was presented in a clear,	(1)	2	3	4	5	6
	logical format.						
				-			
10). The time allotted for the meeting was:	too	much	(about r	iaht -	$^{/}$ not enoug	h
, ,	und anotted for the moderny was.	.00		A ADOUGH		. iot orloag	

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

I am interest in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments.

County/Region:	
Date:	
Facilitator(s):	

<u>Instructions</u>: For each item below, please circle the number/response that best expresses your opinion.

		Strongly Agree		Agree		Strongly Disagree	Don't Know
	General Meeting Questions	-		\sim			
1.	The information covered in the group discussions, examples and explanations	1	2	(3)	4	5	6
	was understandable.			~ ~			
2.	The meeting provided a good forum for communication about public/human	1	2	(3)	4	5	6
_	services transportation coordination.			()			
3.	Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5.	The county/region has a working	1	2	(3)	4	5	6
٠.	coordination team.	•	_	(0)	7	3	O
6.	The 2008 Coordination plan has been	1	2	3	4	5	6
•.	implemented.	•	_	/		J	Ū
7.	Developing the prioritized action plan was	1	2	(3\	4	5	6
	meaningful and valuable.	•	_	\bigcirc	•	· ·	Ū
8.	I feel the coordination process in the	1	2	(3)	4	5	6
	county/region will be improved based on			\cup			
	the assessment, action plan and						
	implementation strategies.						
	Facilitator Questions						
9.	Facilitator was knowledgeable about the	1	(2)	3	4	5	6
	meeting process.		\searrow				
10.	The information was presented in a clear,	1	(2)	3	4	5	6
	logical format.		\cup				
					P		
10). The time allotted for the meeting was:	too r	nuch	(about r	ight /	not enoug	h
				1	_//		

11. List three key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

- 13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.
- 14. Other comments.

APPENDIX D

Langlade County Provider Inventory

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Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Langlade County	ty					
Menominee Dept	Public transit	General public.	Fixed-route	Mon Fri.	One 26/2-	85.21
of Transit Services				8 am - 8:30 pm	passenger bus	5311
(Red Robin – Antigo Route)					with wheelchair lift.	
Menominee Dept	Specialized	Elderly and people	Flexible-fixed routes. (Demand	Mon Fri.	One 26/2-	85.21
of Transit Services		with disabilities	response along route.) Each rural	8 am - 8:30 pm	passenger bus	5311
(Red Robin –			route occurs once each week		with wheelchair	
Antigo Route)			Bryant/White Lake and Elcho.	Thursday	iit.	
			Quarterly trips to Green Bay, Wausau	8:30 am – 4:30 pm	One 7/1	
			and Appleton.		passenger bus	
				Once a quarter for	with wheelchair	
Private Medical	Medi-van	Medical Assistance	Wheelchair accessible vans for		N/A	MA
		or Private Pay	transport to medical appointments.			
			Firms include Mid Wisconsin, Del'Is			
			Handivan, Wheelchair Specialists, and Antigo Vans.			
Menominee Dept	Public Transit	General Public	6 Fixed Routes between the City of	Mon. – Fri.	Three 18/2	85.21
of Transit Services			Antigo and Keshena	6:00 am - 6:30 pm	passenger buses	5311
			6am		with wheelchair	
			830am		<u>#</u>	
			1230pm			
			3pm			
			515pm			

APPENDIX E

Demographic Information





